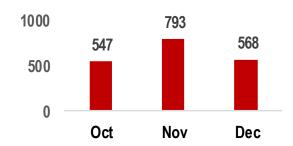


## NORTHWEST TN

Serving the counties of Benton, Carroll, Crockett, Dyer, Gibson, Henry, Lake, Obion, & Weakley

#### NW TN American Job Center (AJC) Visits



2,879

Number of visits PY20 to date

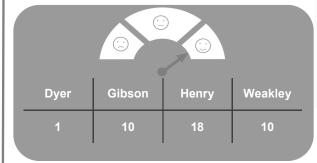
\*Virtual Services offered whenever possible

#### AJC Surveys Results

you with our services?

95% 37 out of 39 answered "Completely Satisfied"

Number of Completed AJC Surveys by County for PY20Q2



#### Overall, how satisfied were

\*From Oct-Dec 2020

#### Business Services

**Total On-the-Job Training Contracts as of** 9/30/20

> 133 **Enrolled in Training\***

69 (52%) Completed

18 (13%) Did not complete\*

Still in Training\*

20

Total Incumbent Worker **Training** Contracts as of 12/31/20

**563** 

Proposed to train

548

Trained (97%)

Job seekers attended Job Fairs

**Total Job Fairs hosted** 

**New Registered Apprenticeships** 

**Apprentices Trained** 

\*From October-December 2020

# PY20Q2 Top 10

Reasons for Visits

- Job Search/Resource Room
- Unemployment Insurance
- Career Coaching/WIOA/Title I 3.
- **Networking Event**
- Job Search Assistance
- **Adult Education**
- 7. Career Coaching/WFE
- **Employer Check-In**
- TAA/TRA
- 10. HiSet

#### Things to Note



- New Board Member Orientation: Tuesday, February 2nd at 1:30 pm
- School Ambassador Training, February 16th or 17th at 8:30 am (Zoom)
- Next Board Meeting: Tuesday, February 23rd at 11:30 am (Zoom)
- State Board Meeting: March 26th (TBD)
- Visit us online to view upcoming job fairs. workshops, and other events:



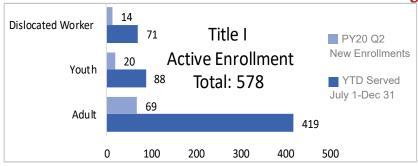




JOBS4TN。GOV



#### Title I Career & Training Services



The Workforce Innovation and Opportunity Act (WIOA) consists of five core partner programs: Titles I—IV, and Temporary Assistance for Needy Families (TANF). These partners provide services through the American Job Center network in order to develop a quality workforce system to meet the needs of area employers and job seekers.

#### Title II Adult Education

County	Students	Graduates
Benton	13	0
Carroll	9	0
Crockett	1	0
Dyer	9	1
Gibson	12	1
Henry	22	4
Lake	1	0
Obion	13	0
Weakley	9	0
Totals	89	6

# Temporary Assistance Title IV Vocational for Needy Families Rehabilitation

In TANF District 7, the average wage for closed cases is \$11.04. Average Caseload per county:

Benton (3) Carroll (12)
Crockett (5) Dyer (15)
Gibson (13) Henry (13)
Lake (1) Obion (9)
Weakley (6)

Vocational Rehabilitation served 563 customers in Northwest Tennessee, including 70 new enrollments during the last quarter. 42 were closed in successful employment.

#### Special Projects

The Tennessee Department of Labor and Workforce Development (TDLWD) recently launched the Tennessee Virtual American Job



**Center**, bringing information about job services and programs to Tennesseans anytime, anywhere. The unique website guides users to not only the employment assistance available to them but also other services offered by multiple state agencies.

The Service Matcher guides the user through a short series of questions to determine what assistance is available to them. The Service Matcher then populates the programs they are eligible to participate in and creates a QR code for the user that contains all the information needed to start their AJC journey.

The Tennessee Virtual American Job Center is located at www.TNVirtualAJC.com. Users can visit the site on their schedule and at their own pace. Once they find the information they are looking for, they can take the next steps needed to improve their employment situation and their future.

### Title III Employment Services

Individuals that Registered	2,257
Individuals that Logged In	8,033
Distinct Individuals Receiving Services	4,438
Services Provided to Individuals	29,750
Individual Virtual Recruiters Created	378
Resumes Added	555
Internal Job Orders Created	420
Internal Job Referrals	2,778
External Job Referrals Created	8,540
Services Provided Employers	1,451
Completed Wagner Peyser (WP) Applications	6,097
Partial WP Applications	0
WP Participants	204
WP Exits	308